

ARTA COMPLIANCE



Republic of the Philippines
Department of Science and Technology

PHILIPPINE NUCLEAR RESEARCH INSTITUTE

Address: Commonwealth Avenue, Diliman, Quezon City
P.O. Box Nos. 213 U.P. Quezon City; 932 Manila; 1314 Central, Quezon City
Telephone Nos. 929 6010 to 19 Fax. No. 920 1646

CERTIFICATION of COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor

I, **ALUMANDA M. DELA ROSA, Ph.D.** of legal age, Director of the **PHILIPPINE NUCLEAR RESEARCH INSTITUTE**, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The **PHILIPPINE NUCLEAR RESEARCH INSTITUTE** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of **PHILIPPINE NUCLEAR RESEARCH INSTITUTE** that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on 24 August 2009 and underwent review and revision on 12 December 2012 as required under Section 4, Rule IV of the IRR: The office or agency shall review the Citizen's Charter whenever necessary, but not less than once every two years.
7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically:
 - a. Shortened duration of receiving used dosimeters
 - b. Shortened processing time of used dosimeters
 - c. Availability of Dose Report in a shorter period of time

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 20th day of November 2013 in Quezon City, Philippines.

ALUMANDA M. DELA ROSA, Ph.D.
Director, PNRI

SUBSCRIBED AND SWORN to before me this 20th day of November 2013 in Quezon City, Philippines, with affiant exhibiting to me her passport ID No. OE0006886 issued on 24 May 2012 at DFA, Manila.

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ATTY. TOMAS F. DULAY JR.
NOTARY PUBLIC

UNTIL DECEMBER 31, 2013
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